

My Leadership Lessons

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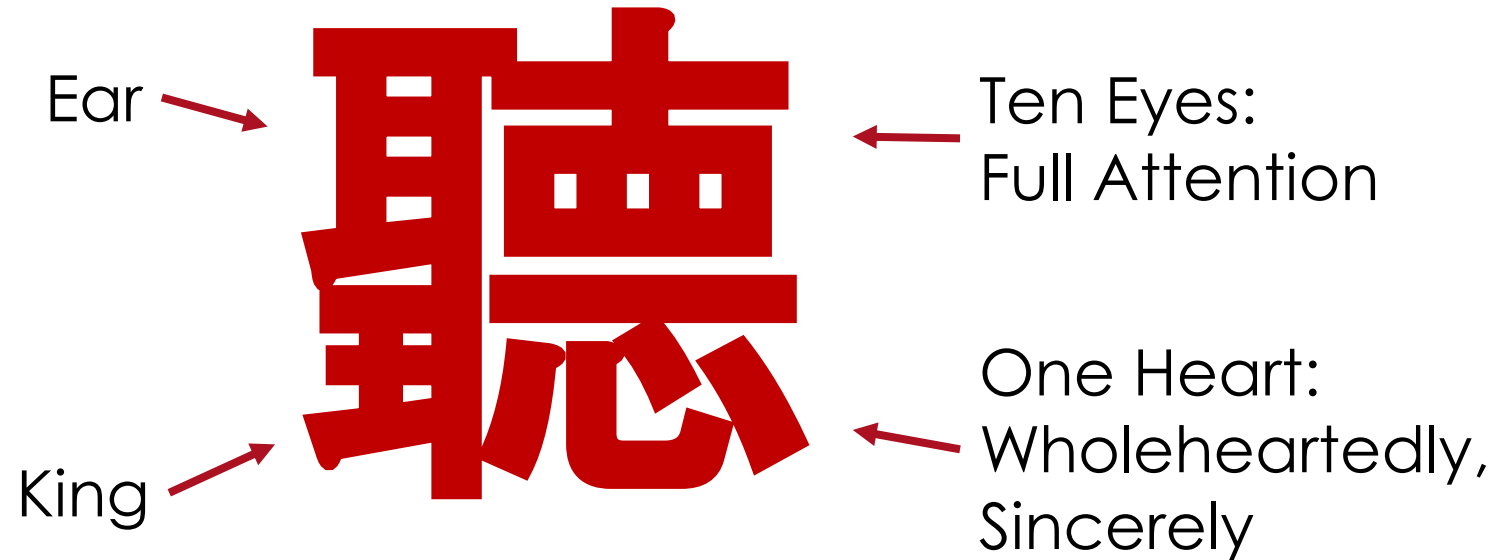


Lesson 1: Listen to the Voice of Employees

From
“Pulling a P-file”
to
“One Hour with Amy”



Listening To Lead



Ting - Chinese Character for "Listen"

Lesson 2: See for Yourself and Confirm

Bring your desk to the shopfloor

and

*Manage by Walking About
(MBWA)*



Gemba



Lesson 3: Walk The Talk

- Actively engage staff in ideation.
- Empower them to take initiative and effectuate outcomes.
- Cultivate a foundation of trust.



“

The compass of leadership lies
in the relentless pursuit of
growth - personal,
professional, and perceptual.

Amy BC Tan

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Thank You

