



# **IAL Webinar: New Normal for Work and Learning**

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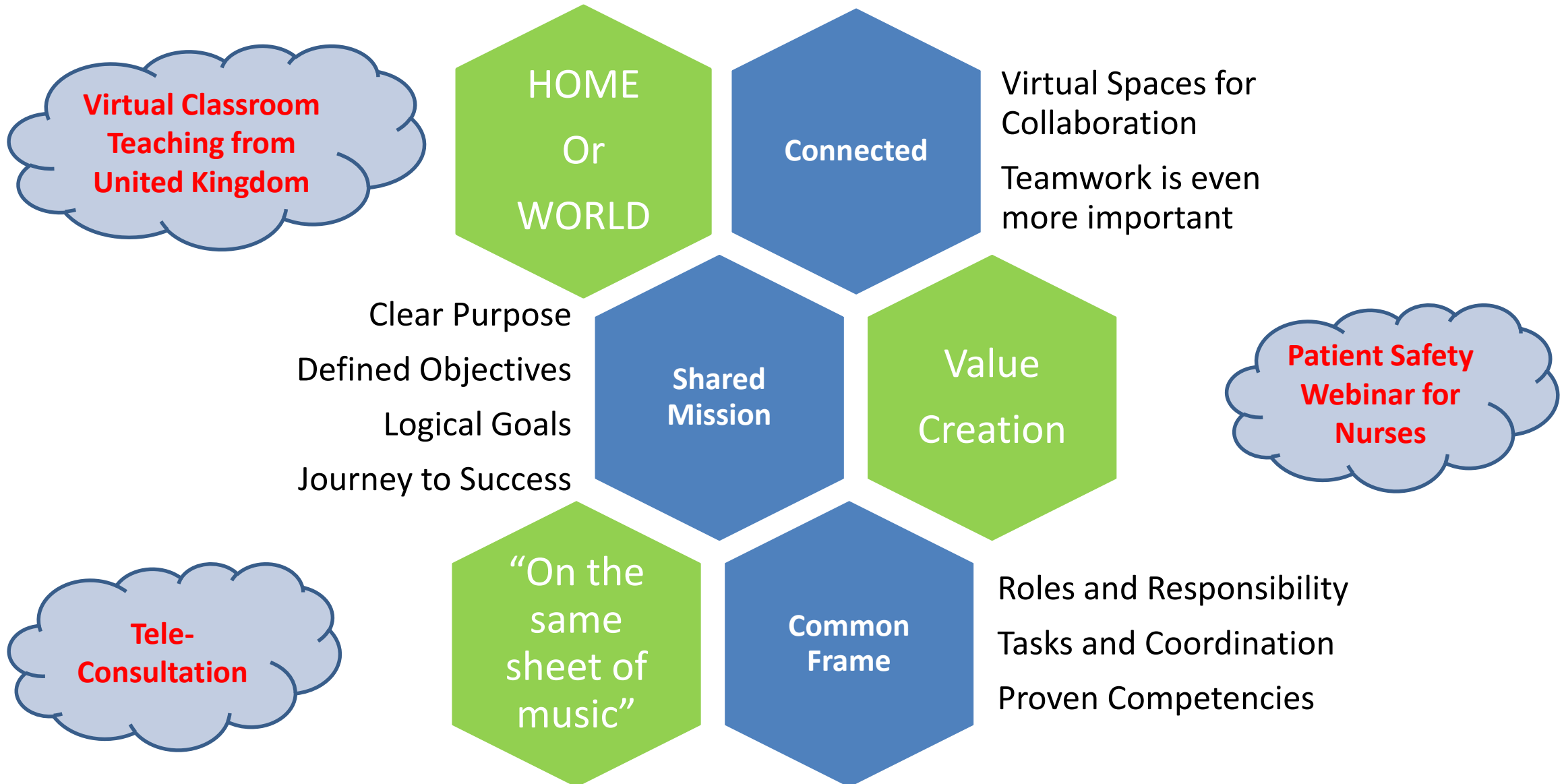
**Presented by: Yong Wui Chiang, CEO Parkway College**

**Date: 21 July 2020**

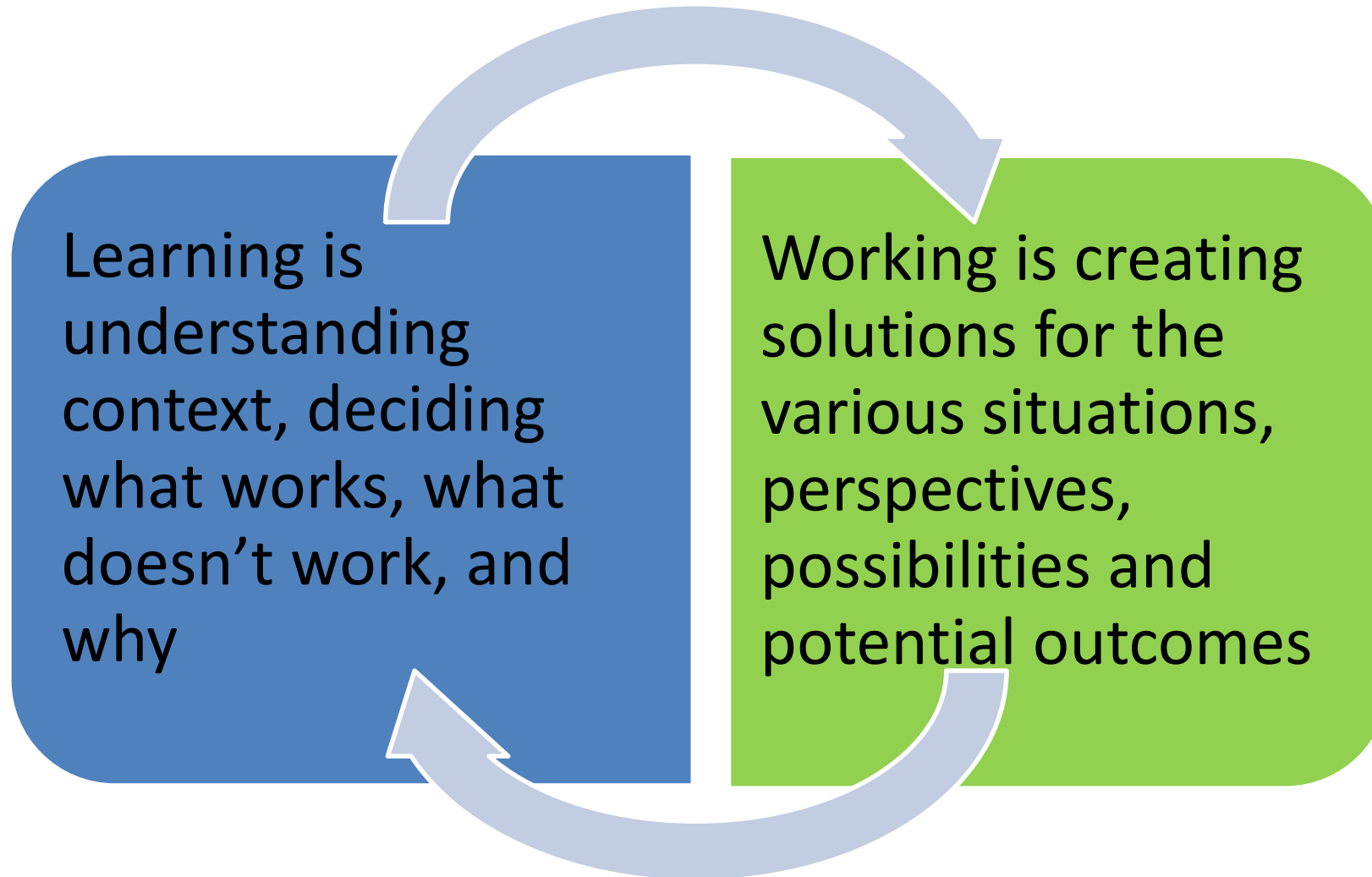
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# Work From Anywhere, Literally



# Modern Work Life is a Continuous Learning Life



# Communication at Work

## Reuse Familiar Frame

- Transactional
- Rule-based
- Repetitive

Online Shopping  
Online Application

## Relationship

- Emotional
- Experiential
- Interpretive

Immersive Learning  
Physician – Patient

## Creating Frame

- Contextual
- Experimental
- Creative

Brainstorming  
A&E Dept

Increasingly Richer Context of Communication Environment

Remote - Virtual - Simulated - Live

**Thank You**