



# Micro-Learning: A Way to Enhance Learning Pathways

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#### Agenda

- Project Current Landscape
- Changing Learning Landscape
- Micro-Learning
- Study and Findings

#### Project Current Landscape



#### Disruptive and Shared Economy







### Jobs are changing rapidly

- App Developer
- Social Media Manager
- Uber /Grab Drivers
- Driverless Car Engineer
- Could Computing Specialist
- Big Data Analyst/Data Scientist
- Sustainability Manager
- YouTube Content Creators
- Drone Operators

"The illiterate of the 21st century will not be those who cannot read and write, but those who cannot learn, unlearn, and relearn."

— Alvin Toffler

#### Singapore's Transformative Journey

To be a Smart Nation, Singapore has to take full advantage of information technology, said Mr Lee.

It is not just about owning more handphones, having the fastest Internet connection, or using self-driving cars and artificial intelligence.

"(It is about) using IT comprehensively to create new jobs, new business opportunities, to make our economy more productive, to make our lives more convenient, and to make this an outstanding city in which to live, work and play," he said.

Prime Minister Lee 2017 National Day Rally

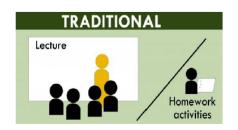
### Changing Learning Landscape



#### How People Learned in the Past

- Independent
- Text-based
- Classroom-based
- Traditional degree route
- · Study before working









### How Learning has Changed?

- Online / Blended
- Multimedia





- Internship / Apprenticeship
- Continuing Education (Seminars, Workshops)















### Learning Challenges







Workers lack of time

Lecturers limited knowledge

Speed to market



Knowledge changes faster than one can learn



Too many distractions

Source: e2i



#### Learners' Expectations Today

Lifestyle	Learning Expectations
On-the-go	Engaging, attention-grabbing multi-media content
Always-on	Curated, <b>bit-sized</b> content drip-fed over longer time intervals
On-demand	Immediate, anytime, anywhere access to relevant information
Crowd-sourced Learning	Interact and learn from various content contributors
Gamification	Learning environment is centred around <b>gaming elements</b> with stages to level up, compete and reward mechanisms.

### Need for Learning Pathways

- It is a <u>sequence</u> of educational programs that provide a specific path
- It should be a <u>continuum</u> in a particular domain that spans across a time period

## Micro-Learning (MLC)

#### Micro-Learning

Micro-learning is generally characterized by low time commitment, small chunks, short effort and narrow topics --but is complex as a whole.

— Hug & Friesen

Shorter = more engagement | more completion | more retention | more application



#### **Traditional Training**

- Costly
- Structured
- Trainer-driven



#### Microlearning

- Cost-effective
- Flexible
- Learner-driven

Faster, cheaper, more effective



#### What does Micro-Learning Mean?

*Micro-learning* does not mean simply breaking down classroom training into shorter segments and putting them online.

- Each lesson is focused on a specific, self-contained segment of the overall learning objective.
- No lesson is longer than 8 to 12 minutes
- The pace changes every 60 to 90 seconds.
- Short, interspersed assessments between lessons reinforce learning.

#### Advantages

Time	relatively short effort, low operating expense, low time consumption, subjective time
Content	small or very small units, narrow topics, rather simple issues, based on the principle of micro-content
Curriculum	small part of curricular setting, parts of modules, elements of informal learning or blended learning
Form	fragments, facets, episodes, "knowledge nuggets", skill elements
Process	separate, concomitant or actual, situated or integrated activities, iterative method, attention management
Mediality	print media, electronic media, mono-media vs. multi-media
Learning Type	repetitive, activist, reflective, pragmatist, conceptionalist, constructivist, connectivist, behaviorist; also: action learning, classroom learning, corporate learning

## Study and Findings



#### Aim

 Explore how micro-learning can be used as a mechanism to formulate learning pathways

### Subject

- Two focus areas:
  - Cyber-security
  - Data Analytics
- Population: Working adults
- Modules developed using Micro-Learning:
  - Introduction to Cyber Security
  - Introduction to Social Media Analytics



### Micro-Learning Strategy

- Leverage on <u>existing</u> content platforms (e.g. Gnowbe, CoursePad)
- Develop <u>templates</u> for the micro-learning content
- Select MLC content that would serve as a foundation for a learning pathway



#### Results: Learners' Perspective

Bite-sized content was useful

Optimize their time

Platforms were easy to use

Provided a pathway to start from



#### Results: Faculty's Perspective

High participation rates

MLC helped introduce domain areas

#### Thank you!