

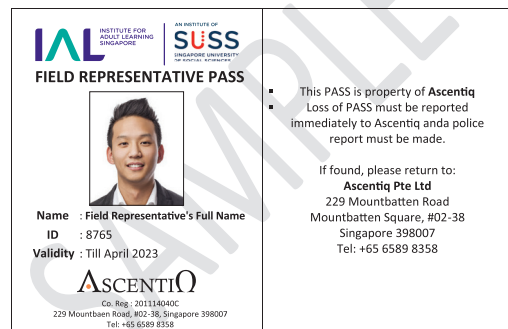


WILL MY ANSWERS BE KEPT CONFIDENTIAL?

All information collected will be held in strict confidence as required by law. Individuals will not be identified / be identifiable in any reports. All reported statistics refer to Singapore as a whole or to national subgroups. In addition, everyone working on this survey has signed a confidentiality agreement pledging to keep all information provided by respondents confidential.

HOW WILL I RECOGNISE THE FIELD REPRESENTATIVE?

On behalf of IAL, the field representative will be carrying a photo identification pass issued by Ascentiq Pte Ltd, a sample of which is shown below:



Field Representative Photo Identification Badge issued by ASCENTIQ on behalf of IAL

TO FIX AN APPOINTMENT

You may fix an appointment with a field representative via the following channels:

Survey Hotline:
6589 8358 EXT 606

Email:
piaac@ascentiq.com.sg



THANK YOU IN ADVANCE FOR YOUR SUPPORT AND PARTICIPATION

FOR ENQUIRIES

The field representative who visits you will be able to answer any questions you may have about this survey.

For more information on PIAAC and our precautionary measures against COVID-19, you may also visit the following websites:

www.ial.edu.sg/survey_of_adult_skills_2

www.oecd.org/skills/piaac

The Institute for Adult Learning (IAL) is an autonomous institute of the Singapore University of Social Sciences. IAL works closely with and supports Adult Education professionals, businesses, human resource developers and policy makers through its comprehensive suite of programmes and services to raise capabilities and catalyse innovations in Continuing Education and Training (CET).

IAL also champions research in sustaining economic performance through skills, shaping employment as well as CET decisions, and develops innovations through learning technology and pedagogy to heighten adult learning.

www.ial.edu.sg



International Survey of Adult Skills Cycle 2

Your participation will contribute to better understanding of Singapore's Skills Profile

Initiated by **OECD**
BETTER POLICIES FOR BETTER LIVES

Commissioned by Ministry of Education SINGAPORE
SKILLSfuture SG

Implemented by **IAL** INSTITUTE FOR ADULT LEARNING SINGAPORE AN INSTITUTE OF SINGAPORE UNIVERSITY OF SOCIAL SCIENCES

INSTITUTE FOR ADULT LEARNING SINGAPORE

11 Eunos Road 8, #07-04
Lifelong Learning Institute,
Singapore 408601

Your contribution is important and will provide a more accurate picture of the variety and range of adult skills in Singapore!



WHAT IS THE INTERNATIONAL SURVEY OF ADULT SKILLS?

This international survey is designed to measure a range of skills that adults use in their work and daily lives — such as reading, finding information, and using computers — as well as about their education and work experience. It is the second cycle of the Programme for the International Assessment of Adult Competencies (PIAAC), an initiative of the Organisation for Economic Co-operation and Development (OECD). The first cycle was conducted from 2011 to 2018.

WHY IS THIS SURVEY IMPORTANT?

In collecting such information, this survey can provide a clear picture of the current key skills of our workforce and help the government to better understand the function of and gaps in education and training.

This survey is the largest and most comprehensive international survey of adults ever conducted. It is a collaboration between the OECD and over 30 countries/economies around the world, including Singapore, Australia, Austria, Belgium (Flanders), Canada, Chile, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Ireland, Israel, Italy, Japan, Korea, Latvia, Lithuania, Netherlands, New Zealand, Norway, Poland, Portugal, Russian Federation, Slovak Republic, Spain, Sweden, Switzerland, United Kingdom (England), and the United States.

This survey will also help countries to understand the skill competencies of their adult population in relation to other countries.

WHAT ARE THE KEY FINDINGS FROM THE PREVIOUS CYCLE OF THIS SURVEY?

When Singapore participated in the first cycle, the findings showed that our young adults performed well in their proficiency in problem solving in technology rich environments, numeracy and literacy skill, compared to their global peers from 33 other countries/economies. Among the participating economies, Singapore made the greatest gains in average scores between the older and younger cohorts. The results reflect the progress Singapore has made in education and skills training over the years.

Our older adults, however, performed poorer than their global peers in terms of literacy and numeracy skills. To ensure that our older workers remain employable and continue to contribute economically and socially, it is important to engage them in continuous learning.

Commenting on the findings, Mr Ong Ye Kung, then Acting Minister for Education (Higher Education and Skills), said:

“The PIAAC study validates the effectiveness and strength of our education and training system in preparing our young for their careers. It also underscores the need for lifelong learning, so that older workers can keep their skills up to date and can continue to contribute. We are working hard to integrate education and lifelong learning into a seamless system under SkillsFuture, to better respond to the needs of a small, fast changing economy.”

For more details on the findings for Singapore, please refer to the media release here:



WHO IS CONDUCTING THIS SURVEY?

In Singapore, the second cycle of this survey is commissioned by the Ministry of Education (MOE) and SkillsFuture Singapore (SSG), and implemented by the Institute for Adult Learning (IAL), which also managed the first cycle of the survey. The official data collection company appointed by IAL for this survey is Ascentiq Pte Ltd.

WHY AM I CHOSEN?

All residents of Singapore who are:

- persons aged 16 - 65 years old;
- persons currently in the workforce or unemployed, and those who are retired or work at home;
- persons currently in school and those who attended school many years ago; and
- persons who went to school for a few years and those who have gone to school for many years

will be represented in this survey.

Participants are randomly selected from a database of residents aged 16-65 within Singapore. Please rest assured that in doing so, all PDPA and data confidentiality laws are strictly adhered to. If you have been selected for participation in this survey, you will receive a personal invitation letter. In appreciation of your participation, you will receive a token of our appreciation in the form of shopping vouchers.

WHY SHOULD I PARTICIPATE?

While participation is voluntary, your participation is vital because your contribution will represent and help speak on behalf of thousands of other adults in Singapore. Taken as a group, the selected participating individuals will represent others of similar profiles in the resident population of Singapore.

The findings will then help us get a more accurate picture of the variety and range of adult skills in Singapore. We cannot substitute anyone else for you if you do not participate, as this will adversely affect the representativeness of the information collected.

WHAT MUST I DO?

A field representative from Ascentiq Pte Ltd will visit you at your home to conduct this survey and you will be provided with a tablet computer to complete this survey. We understand that not everyone uses a tablet computer. Hence, we are also keen to find out if and how many people use tablet computers, and how often. If you have not used a tablet computer before, the field representative will guide you through a short tutorial, where you can practise using its functionalities, such as tapping on or dragging objects on the screen, to answer this survey.

This survey consists of two main parts. The first part is a questionnaire that asks about your educational background, work experiences, use of technology and other information. The remaining time is spent on a series of exercises that represent common everyday activities such as reading and searching for information on a tablet computer.

HOW LONG WILL IT TAKE?

This survey will take around 90 minutes, depending on how fast you can answer the questions and complete the exercises.